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Sep 16, 2007

OCT 1 8 2007

97-80

FCC Public Comments 445 12th Street SW Washington, DC 20554

Federal Communications Commission
Office of the Secretary

As a consumer interested in protecting competition, innovation, and legitimate use of cable TV content, I urge you to refuse requests for waivers of 47 CFR 76.1204(a)(1) by NCTA, Charter, Verizon, and all other cable providers. The FCC's integration ban, which in effect requires cable companies to integrate CableCARDs into their own set-top boxes, remains good policy today.

Now ten years after the Telecommunications Act of 1996, cable companies have dragged their feet long enough on competitive alternatives to proprietary set-top boxes, thus hampering innovation and harming consumers. The integration ban will also help market

competition prevent further restrictions on cable subscribers' ability to make legitimate use of recorded content.

By adopting content protection limits (encoding rules) in docket no. 97-80, the Commission recognized the importance of allowing consumers to make certain uses of TV content, regardless of a particular cable provider's or copyright holder's wishes. With competition spurred on

by the integration ban, consumers would have the freedom to choose the least restrictive cable-compatible device available. The CableCARD standard already prescribes restrictions that harm consumers by limiting non-infringing uses, and such restrictions will get even worse if cable providers' set-top boxes are unchecked by competition.

Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. Vadim Glushkov 412 NW Pebble Ln Issaguah, WA 98027-5632

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Aug 31, 2007

FCC Public Comments 445 12th Street SW Washington, DC 20554

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Sincerely,

Mr. Anthony Marzullo 6701 Ilex Ct New Market, MD 21774-2907

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Docket #97-80 vi

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OCT 187007

Federal Communications Commission
Office of the Secretary

9/3/2007 6:50:23 PM - Email Acknowledgement sent to foxfirex@gmail.com.

foxfirex@gmail.com wrote on 9/3/2007 6:49:25 PM:

I wish to register a complaint regarding Time Warner Cable of San Antonio (800-255-0501). I recently purchased a TiVo Series 3, which uses Congressionally mandated CableCARDs for decoding of digital cable signals. When I first got the cards, TWC mentioned that I would be unable to access any Pay Per View or Video On Demand services. I understood and accepted this, and gladly paid my subscription fees despite the missing portion of service. I didn't need those features.

Around the beginning of 2007, TWC SA sent out a letter indicating that due to new technology they were deploying, Switched Digital Video, I would no longer be able to access any west coast feeds of premium channels. Again, I accepted this, not being a subscriber to said premium channels. I asked whether this would affect the other channels I currently receive, or whether I would not be able to receive future channels, and was assured by TWC SA representatives that this would not be a problem.

Recently, I considered adding a premium channel (Japanese TV) to my service, but discovered it is not available due to being provided on SDV.

Several HD channels (not west coast or premium) have recently been added, such as ESPN2 HD and A&E HD. These are also unavailable due to being SDV.

Now, as of August 31, ESPN Classic, which was broadcast on the analog tier, has been moved to a digital, SDV-only channel. I am now actively losing channels that I am paying for because of TWC SA's use of SDV, which is incompatible with CableCARDs at the current time.

If the FCC allows cable carriers to implement technology that hampers CableCARDs to the point that they can no longer be considered equivalent to the cable company's own integrated set-top box (PPV and VOD excepted), then the FCC mandate of protecting the public interest in the form of a competitive marketplace is not being met.

I have heard recently that the cable companies and consumer electronics firms are investigating the use of a USB dongle to provide SDV support to current-generation CableCARD devices. I am heartened to hear this, but it unfortunately does nothing to alleviate the problem that at this moment, I am unable to use the set top box of my choice with the FCC required CableCARD from TWC SA to receive the channels that I am paying for.

Until such a solution is found, I would like to see any further implementation of SDV placed on hiatus immediately to prevent loss of any further channels, and any channels which have already been lost restored using full, standard digital channel allocations. I also would like to volunteer to assist in any way possible when the testing and rollout of the USB solution begins, if it does.

My interest is simply in seeing CableCARD technology properly and fully supported by my local cable provider. If it were not for CableCARD, I would not have switched back to them from my previous DBS provider, and if they will not support it as intended by Congress and the FCC, I see no reason to continue supporting them with my subscription fees.

Thank you for your time in reading and reviewing this complaint.

Below you will find a list of all the channels that I am technically

No. of Copies rec'd D List ABCDE unable to receive on CableCARD due to TWC SA's use of SDV. They maintain this list online as well at the following URL:

http://www.timewarnercable.com/SanAntonio/Products/Cable/cablecard/notwithcablecard.html

Channels which are not listed on their website, but which are still unavailable to CableCARD users are marked with a pound sign (#).

ESPN2 HD 125 (#) A&E HD 128 MHD 134 Family Net 243 ESPN Classic 256 (#) **CSTV 265** The Sportsman Channel 267 MTV Tr3s 285 HITN en Español 294 EWTN en Español 295 Toon Disney En Español 296 Starz West 315 Starz Edge West 316 Starz InBlack West 317 Starz Cinema West 319 HBO West 326 HBO2 West 327 **HBO Signature West 328** HBO Family West 329 HBO Comedy West 330 HBO Zone West 331 **HBO Latino West 333** Cinemax West 344 MoreMAX West 345 ActionMAX West 346 ThrillerMAX West 347 Showtime West 355 Showtime Too West 356 Showtime Showcase West 357 Showtime Extreme West 358 Showtime Beyond West 359 TMC West 367 TMC XTRA West 368 TV Japan 701 **SBTN 705** Zee TV 711 TV Asia 712 Deutsche Welle-TV 715 DW-One 716 The Filipino Channel 720

Again, many thanks for any help you can provide.

Roger Strain

Sep 8, 2007

Docket 97-80

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Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. Ronald James 18605 27th Street Kp N Lakebay, WA 98349-9427

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Oct 3, 2007

FCC Public Comments 445 12th Street SW Washington, DC 20554 Federal Communications Commission Office of the Secretary

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Please refuse requests for waivers of 47 CFR 76.1204(a)(1).

Sincerely,

Mr. John Graham 2319 Hornsby Bnd San Antonio, TX 78245-3680

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